



GREAT SOUTHERN

INDIAN PACIFIC

PRINCESS CRUISES®

## PRINCESS CRUISES® PASSAGE CONTRACT, TERMS AND CONDITIONS & GENERAL INFORMATION

### PASSAGE CONTRACT WITH PRINCESS CRUISES®

You acknowledge and agree that Princess Cruises® agrees to carry you subject to its terms and conditions available here: <https://www.princess.com/en-au/legal/passage-contract>.

Princess Cruises® requires you to carefully read all terms and conditions in the passage contract and specifically draws your attention to the following clauses:

- clause (2) provides that Cruise itineraries are not guaranteed and do not form part of Your Contract, and explains that onboard offerings may vary.
- clause (7) provides that We may refuse or cancel Your booking if You have a condition that may seriously affect Your health and safety or that of others.
- clause (33) sets out the action We and/or the Captain may take if Your presence or behaviour on board presents a risk to Your health, safety or those on onboard.
- clause (34) deals with ports of call and explains that if You go ashore at a port of call, You do so at Your own risk.
- clauses (39)b), (39)d), (39)f) and (39)g) outline limitations on Our liability to You in connection with Your Cruise including with respect to the supply of Recreational Services, lost or damaged luggage or personal belongings, and services provided by Other Service Providers;
- clause (39)c) provides that You will indemnify Us for certain losses We suffer as a result of Your breach of Your Contract with Us.
- clause (44) authorises Us to handle Your personal information in accordance with Our Privacy Policy. The Privacy Policy also explains the circumstances in which We may disclose Your personal information to third parties.

You further acknowledge and agree to Journey Beyond's acceptance of the passage contract on your behalf and payment of your deposit will be deemed as acceptance of these terms and conditions.

Additionally, please note clause 6 a) Travel Insurance

- We strongly recommend You purchase appropriate international travel insurance at the time You pay Your deposit. As health schemes like Australian Medicare and New Zealand Accident Compensation Corporation do not cover Your travel onboard, it is important that international travel insurance is purchased for all voyages (including domestic Australian and New Zealand itineraries which do not visit international ports). If You do not purchase international travel insurance You may not be able to recover charges, medical costs, repatriation and other expenses that may be incurred if things do not go according to plan, unless You are entitled to compensation or another remedy under the Consumer Laws or in accordance with clauses 23) or 24)

JOURNEY BEYOND

PO Box 445, Marlestone Business Centre, Marlestone SA 5033 | Phone 1800 019 642  
Email: [Rail.Cruise@journeybeyond.com](mailto:Rail.Cruise@journeybeyond.com) | Website: [journeybeyontrail.com.au](http://journeybeyontrail.com.au)



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### PAYMENT AND CANCELLATION For travel between 01 January and 31 December 2024.

These Rail Cruise Holiday Conditions are in addition to and, to the extent of any inconsistency, modify Journey Beyond Rail's standard Booking Conditions available at <https://www.journeybeyondrail.com.au/terms-conditions/>.


The table below outlines the following dependent on the Fare Class you have booked for your Rail Cruise Holiday: (a) when you are required to pay your Deposit and Final Payment; (b) terms on which you may request amendments; and (c) cancellation fees payable if you give notice or are deemed to have cancelled your booking.

	EVERYDAY HOLIDAY	ADVANCE SAVER HOLIDAY
Deposit	25% of the Journey Price due upon Booking.	25% of the Journey Price due upon Booking.
Final Payment	Due 100 days prior to Journey commencement.	Due 180 days prior to Journey commencement.
Guest Amendments*	Not permitted.	Not permitted.
Guest Cancellations	<p><b>For bookings made before 20 June 2024.</b></p> <p>Cancellations received:</p> <ul style="list-style-type: none"> <li>- more than 45 days prior to commencement: cancellation fee is 25% of the Journey Price.</li> <li>- within 45 days prior to commencement: 100% of the Journey Price.</li> </ul> <p><b>For bookings made on or after 20 June 2024.</b></p> <p>Cancellations received:</p> <ul style="list-style-type: none"> <li>- 75 days or more prior to commencement: cancellation fee is 25% of the Journey Price.</li> <li>- within 75 to 61 days prior to commencement: 50% of the Journey Price.</li> <li>- within 60 to 46 days prior to commencement: 50% of the Journey Price.</li> <li>- within 45 days prior to commencement: 100% of the Journey Price.</li> </ul>	<p>Cancellations received:</p> <ul style="list-style-type: none"> <li>- more than 180 days prior to commencement: cancellation fee is 25% of the Journey Price.</li> <li>- within 180 days prior to commencement: 100% of the Journey Price.</li> </ul>

- Guest amendments such as name or date changes are subject to Third Party Supplier consideration and approval, and fees may be applicable.
- Guest amendments / date changes may be treated as a cancellation and/or a rebook and any cancellation fees will apply.

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### GENERAL INFORMATION

The following details is provided for information purposes only and does not form part of your contract with Journey Beyond Rail. It is provided in good faith to assist your travel preparations only.

#### PRINCESS MEDALLION CLASS®

Princess Cruises' MedallionClass® is a revolutionary onboard technology allowing passengers to customise their cruise experience. An OceanMedallion (or medallion) is worn while on the ship instead of carrying a cruise card. When cruising with Princess Cruises, you'll receive a small 20-cent piece sized wearable Medallion, embossed with your name, ship and sailing date. Your medallion will be made available to you when checking in at the port before you cruise. It can be carried in your complimentary lanyard, or you may wish to purchase additional accessories to wear it as a bracelet, necklace, or clip. It's completely waterproof, heat-, sand- and salt-resistant and there is no charging required. The accessories are available for purchase on-board the ship in the OceanFront store. The centre colour of Medallion is issued to match your level in the Captain's Circle loyalty programme. If you are not yet a Captain Circle member, it will default to being issued in blue.

You'll enjoy benefits like expedited boarding, the best Wi-Fi at sea and service that finds you, all from your wearable Medallion.

Use your Medallion wearable to enjoy:

- Faster boarding in conjunction with completing your details on the Princess Medallion app
- Navigate your way around the ship with step-by-step directions, and maps
- Hands-free stateroom entry, the door unlocks as you approach
- Place food and drinks orders that are delivered to your exact location on the ship
- Locate and/or message your shipmates, friends & family on board
- Bookmarking events and activities, book a class or activity, see how many guests have reserved at the venue
- Best Wi-Fi at sea
- Family-friendly games

After booking your cruise we recommend that you download the MedallionClass® app to your mobile device. The app allows you to start personalising your cruise experience before you step on board the ship. While you don't have to depend on your mobile device throughout your entire voyage, the MedallionClass® app does have numerous features that can help enhance your time onboard. These experiences can also be accessed through your stateroom television and digital ports throughout the ship.

More information about Princess MedallionClass be found at <https://www.princess.com/en-au/blog/cruise-tips/what-is-medallion-class>

#### THE OCEANREADY® PROCESS

To prepare for your Princess® Cruise there are two places you can access: Cruise Personalizer® and the Princess MedallionClass® app. The Cruise Personalizer® is found on the Princess.com website and is accessed with your booking number and birthdate. You can enter your personal information and upload your travel documents online in the personaliser or using the MedallionClass® app.

#### **Valid government-issued photo identification is required to travel on Australian domestic voyages.**


The Queensland 'Adult Proof of Age Card' will be accepted, however, the older version of Queensland 'Card 18+' will not be accepted.

**Please make sure your name appears in your OceanReady® Profile exactly as entered in your photo ID. If the name does not match, it's important you contact us to correct this information.** Please also verify that your passport/identification details and emergency contact information are complete and correct.

Use the Cruise Personalizer® to reserve shore excursions, make spa appointments, and purchase any beverage packages, if they are not already included in your booking. Shore Excursions and Specialty Dining reservations will be available to pre-book once open for sale by Princess Cruises.

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Instead of a boarding pass, you will be asked to show your OceanReady QR code to terminal personnel during the health screening process and once again at check-in. This code can be accessed through the MedallionClass® app on your smart device. To streamline the check-in process, we ask that you print your OceanReady QR code.

Closer to departure you need print your luggage tags from Cruise Personalizer®. Please remember to have your mobile device with the MedallionClass® app downloaded, and your luggage tags when you get to the departure terminal.

Please ensure to complete the following steps in your Cruise Personalizer® or MedallionClass® app to enable access to the Green Lane in the departure terminal for faster check-in with less waiting:

- Personal Info & Travel Docs
- Passage Contract & Acceptances/Acknowledgements
- Security & Profile Photos
- Emergency Information
- MedallionPay™ & PIN Code
- Customise your Medallion®
- Arrival & Departure Groups
- Health Questionnaire

Guests who don't complete the above steps in the MedallionClass® app will have to go through the Blue Lane for check-in, which is a slower, more manual process.

### ONBOARD PAYMENT

Please complete the setup of your shipboard account through the Cruise Personalizer® or MedallionClass® app. You can view an itemised statement of your shipboard account at any time using the MedallionClass® app, by visiting a kiosk onboard, on your television in your stateroom, or requesting a copy from the Guest Services Desk onboard. All major credit cards are accepted, and by providing your credit card in advance, you are automatically registered for Express Check-Out and there is no need to visit the Guest Services Desk to settle your account. A surcharge fee of 1.1% (subject to change) will be applied to Credit Cards, Debit Cards do not incur a surcharge. Those paying by traveller's cheques or cash will be required to leave a cash deposit with the Guest Services staff at the beginning of the cruise.

### ONBOARD CURRENCY

All prices onboard Princess Cruises departing from and returning to Australia are in Australian Dollars (AUD).

### ONBOARD VOLTAGE

Each stateroom is equipped with a 110-volt, 60-cycle alternating current (AC) with standard US (3 prong) plug fittings. 220-volt Australian socket is also available for Royal Princess®, Regal Princess®, Enchanted Princess®, and Majestic Princess®.

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