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FITNESS TO TRAVEL

Journey Beyond Rail Expeditions seeks to ensure that its guests are able to experience unique areas of Australia. We routinely venture off train in remote areas, that may not have the infrastructure support that may generally be found in urban areas, which means activities like climbing steep stairs, and walking on uneven surfaces are common. This can mean that guests with fitness and/or mobility issues are unable to experience some aspects of our journeys and in some instances may not be able to journey at all.

At Journey Beyond Rail Expeditions, your safety and comfort are important to us. We therefore require that, should you have any special needs, you inform us in advance. Should you fail to advise us in advance, we may not be able to accommodate you.

Guests who have difficulties with mobility may find Journey Beyond Rail Expeditions' carriages unsuitable for their needs. There are also some medical conditions that may restrict travel.

If your fitness to travel may be in doubt as a result of recent illness, surgery, injury, medical treatment or an existing medical condition which may require treatment or assistance onboard you must:

- Be accompanied by another guest/carer who is able to provide you with all appropriate assistance you may need at all times.
- You may not be able to travel (and, subject only to any Non-Excludable Terms, no refund or compensation shall be paid to you) if you have not provided the applicable medical certificate and/or are not accompanied by a carer.

Booking Reference Number:

Guest Name: _____ Guest Date of Birth: / /

Mobile phone number:

Guest email: _____

Travel Date: / / FROM: _____ TO: _____

Cabin Type (Please tick):

- | | | | | | |
|-----------------------------|--------------------------|-------------------------------|--------------------------|-----------------------------|--------------------------|
| Platinum Service Twin Cabin | <input type="checkbox"/> | Platinum Service Double Cabin | <input type="checkbox"/> | Gold Service Superior Cabin | <input type="checkbox"/> |
| Gold Service Twin Cabin | <input type="checkbox"/> | Gold Service Access Cabin | <input type="checkbox"/> | Gold Service Single Cabin | <input type="checkbox"/> |
| Red Premium Service | <input type="checkbox"/> | Red Standard Service | <input type="checkbox"/> | | |

1. Do you intend to travel with any special equipment?

Wheelchair, walking stick / frame, oxygen tanks (Circle one) YES / NO

2. Onboard Push Chair:

Due to the architecture of our rail carriages, mobility aids such as walkers and most wheelchairs are unable to be used onboard and must be checked in. Journey Beyond Rail Expeditions can provide a specialised onboard pushchair, which can be pushed by your accompanying fully-mobile carer.

Would you like us to provide one of these for you onboard? (Circle one) YES / NO

3. Able to climb stairs/steps:

At some locations along the rail journey, you may be required to board and alight from the train using steps as well as board and alight coaches.

Are you able to walk / climb stairs unassisted? (Circle one) YES / NO

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4. Taking part in activities:

a) Depending on the nature of your condition, do you understand that you may not be able to take part in some activities at certain locations? (Circle one) **YES / NO**

If you have circled YES, please refer to our website for more information regarding off train activities. Would you like a follow up phone call to discuss your options? (Circle one) **YES / NO**

b) Our team are dedicated to your comfort onboard, staff are not trained as carers and are unable to perform this role.

Will you be able to look after yourself unassisted in every aspect? (Circle one) **YES / NO**

5. Travelling with Carer:

If you ticked NO in question 4b complete the following:

Carer's Name: _____

Carer's booking reference:

Carer's mobile number:

6. Other important information:

Please provide any other relevant information regarding your fitness and mobility:

Today's Date: / /

Guest Name: _____ Guest Signature: _____

Please complete this form and email to: sales.enquiries@journeybeyond.com so that it can be applied to your reservation. Should additional information be required, we will follow this form with a telephone call or email.

Disclaimer: Personal information will only be used for the purpose in which it was collected, and we will take all reasonable steps to store the information securely. All personal information will be disposed of appropriately in line with state government privacy policy.